

Instructional Student Assistant (ISA) Training

Facilitator and Leader training is offered one to three times each academic year for programs affiliated with Student Academic Services. These programs include Supplemental Workshops in Math and Science, Study Session, and Summer Institute. The training occurs during a single four-hour period and is led by peers and professional staff.

Learning Outcomes

As a result of training, facilitators and group leaders will be able to:

- Ensure safety in the work environment
- Respond appropriately to distressed students
- Enhance group dynamics
- Understand their role as group facilitator
- Resolve group problems
- Utilize group games to enhance student engagement and learning
- Demonstrate sensitivity to student diversity

Assessment Results

After completing ISA training, participants reported the following levels of confidence in their ability to facilitate a group.

Quarter	N=	% confidence
Spring 2016	47	96.3%
Fall 2015	61	94.1%
Spring 2015	22	95.8%
Fall 2014	32	93.8%
Spring 2014	44	97.7%
Fall 2013	44	96.0%
Winter 2013	38	94.7%
Spring 2012	31	96.3%
Winter 2012	38	97.4%
Spring 2011	46	97.8%
Fall 2010	31	96.8%
Fall 2009	14	97.8%
Spring 2009	26	99.7%
Spring 2008	17	98.1%
Winter 2008	15	98.4%